

# WESTERN BALKANS - STAY CONNECTED EUROPEAN UNION ROAMING PRICES REDUCTION

Series of negotiation meetings

**JULY 2021 -  
DECEMBER 2022**



**JULY 2021**

Negotiations on reduction of roaming prices between European Union and Western Balkans begin★

**6 DECEMBER 2022**

Roaming Declaration signed by Western Balkans & European Union telecommunication operators★★

Telecommunication operators enter commercial negotiations and prepare retail reduction models

**6 DECEMBER 2022 -  
1 OCTOBER 2023**



Work continues until reduction of roaming prices to those close to national level



**1 OCTOBER 2023**

First significant reduction of data roaming prices enters into force

★ The negotiations are result of strong engagement of EU and WB telecommunication operators and support of European Commission, Regional Cooperation Council as well as region's authorities.

★★ 4iG, A1 Telekom Austria Group, A1 Makedonija DOOEL, A1 Srbija, BH Telecom, Deutsche Telekom Group, Kosovo Telecom, Orange Group, Telekom Srbija Group, Telekom Slovenije Group, Yettel Srbija

# ROAM LIKE AT HOME ROAMING DATA FROM ROAMING DATA REPORT BASED ON THE DATA FROM 2021

## ALBANIA

TRAFFIC MADE BY ALBANIAN USER WHILE ROAMING IN WB IN H2 2021 COMPARED TO H1 2021:

OUTGOING VOICE CALLS  
(NUMBERS OF MINUTES)

**96%** INCREASE

INCOMING VOICE CALLS  
(NUMBERS OF MINUTES)

**9%** INCREASE

VOLUME OF DATA TRAFFIC  
(MB)

**62%** INCREASE

## BOSNIA AND HERZEGOVINA

TRAFFIC MADE BY THE USER FROM BOSNIA AND HERZEGOVINA WHILE ROAMING IN WB IN H2 2021 COMPARED TO H1 2021:

OUTGOING VOICE CALLS  
(NUMBERS OF MINUTES)

**82%** INCREASE

INCOMING VOICE CALLS  
(NUMBERS OF MINUTES)

**53%** INCREASE

VOLUME OF DATA TRAFFIC  
(MB)

**169%** INCREASE

## KOSOVO\*

TRAFFIC MADE BY THE USER FROM KOSOVO\* WHILE ROAMING IN WB IN H2 2021 COMPARED TO H1 2021:

OUTGOING VOICE CALLS  
(NUMBERS OF MINUTES)

**45%** INCREASE

INCOMING VOICE CALLS  
(NUMBERS OF MINUTES)

**147%** INCREASE

VOLUME OF DATA TRAFFIC  
(MB)

**80%** INCREASE

## MONTENEGRO

MONTENEGRIN ROAMERS GENERATED THE HIGHEST VOLUMES OF OUTGOING VOICE CALLS AND DATA TRAFFIC IN THE REGION IN THE SECOND HALF OF 2021:

**112** MINUTES PER USER

**2** GB/USER

## NORTH MACEDONIA

TRAFFIC MADE BY THE USER FROM NORTH MACEDONIA WHILE ROAMING IN WB IN H2 2021 COMPARED TO H1 2021:

OUTGOING VOICE CALLS  
(NUMBERS OF MINUTES)

**195%** INCREASE

INCOMING VOICE CALLS  
(NUMBERS OF MINUTES)

**151%** INCREASE

VOLUME OF DATA TRAFFIC  
(MB)

**294%** INCREASE

## SERBIA

TRAFFIC MADE BY SERBIAN USER WHILE ROAMING IN WB IN H2 2021 COMPARED TO H1 2021:

OUTGOING VOICE CALLS  
(NUMBERS OF MINUTES)

**237%** INCREASE

INCOMING VOICE CALLS  
(NUMBERS OF MINUTES)

**173%** INCREASE

VOLUME OF DATA TRAFFIC  
(MB)

**459%** INCREASE