

Open Call for Consulting Services

Subject:	Mapping Housing of Roma in the Western Balkans
Contracting Authority:	Regional Cooperation Council Secretariat
RCC Department:	Roma Integration Action Team
Reporting to:	Roma Integration Action Team Leader
Application Deadline:	09 March 2021
Timeframe:	15 March – 30 November 2021
Duration:	82 days
Number of posts:	Total 5 consultancy contracts, 1 per Albania, Bosnia and Herzegovina, Kosovo*, Montenegro and the Republic of North Macedonia
Reference Number:	019-021
Eligible:	Individual consultants, teams of consultants, legal entities providing consultancy services, consortia

Terms of Reference:

I. BACKGROUND

Purpose

The purpose of the consultancy is to fully implement the regionally endorsed Housing Mapping Methodology in the following economies: Albania, Bosnia and Herzegovina, Montenegro, North Macedonia, and Kosovo*. The consultancy days are calculated on the basis of a day per municipality. It should be noted that pilot mapping has been done per 2 municipalities per economy, thus the number of municipalities subject to this call is the total number of municipalities where Roma live, except the 2 already covered by the piloting phase. The distribution of municipalities covered by this call is the following: 9 in Albania, 26 in Bosnia and Herzegovina, 12 in Kosovo*, 10 in Montenegro and 25 in the Republic of North Macedonia.

Background Information

The Roma Integration action is implemented by the Regional Cooperation Council's (RCC) Roma Integration Action Team. It is funded by the European Union and the Open Society Foundations. The action is in line with the [EU Roma Strategic Framework for Equality, Inclusion and Participation](#) and the EU enlargement process.

The overall objective of the Roma Integration action is to contribute to reducing the socio-economic gap between the Roma¹ and non-Roma population in the Western Balkans and Turkey in the areas of non-discrimination, participation and social inclusion focusing on employment and housing, as well as education, health and civil registration. Specifically, the action supports the governments in the region to increase the implementation rate and budgetary allocations for Roma integration policies, through:

* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo Declaration of Independence.

¹ The term "Roma" within the action is used in line with the EU terminology, as an umbrella term which includes groups of people who have more or less similar cultural characteristics, such as Roma, Ashkali, Egyptians, Dom, Lom, Sinti, Travellers, Kalé, Gens du voyage, etc., whether sedentary or not.

- direct support and technical assistance to the governments to advance existing institutional and policy framework and mechanisms for Roma integration, including promotion of proper budgeting, monitoring and reporting;
- annual assistance to reporting and review of reports in line with the EU reporting;
- direct support and technical assistance to the governments for mainstreaming Roma integration into relevant sectoral policies and reforms, and implementation of effective measures, particularly in employment and housing;
- National Platforms on Roma integration issues;
- regional fact-finding analyses and informed regional discussions through conferences for exchange of knowledge and regional standard setting;
- participation and input at EU level processes related to Roma issues;
- mainstreaming Roma issues within the core work of RCC;
- media dissemination activities challenging negative narratives on Roma integration, as well as action's visibility activities;
- regular high level / task force discussions on Roma issues at regional level.

Since the adoption of the [Poznan Declaration](#) by the leaders of the Western Balkan economies, and the reference to the Declaration within the EU Roma Strategic Framework, the Roma Integration action has been strongly supporting the governments in achieving the targets of this Declaration, including:

- increasing the employment rate of Roma in the public sector to the rate proportional to the participation of Roma in the overall population and increasing the employment rate among Roma to at least 25%;
- legalising all informal settlements where Roma live, where possible, or providing permanent, decent, affordable and desegregated housing where legalisation is not possible for justified reasons;
- increasing the enrolment and completion rate of Roma in primary education to 90% and in secondary education to 50%;
- ensuring universal health insurance coverage among Roma to at least 95% or a rate equal to that of the rest of the population;
- ensuring registration of all Roma in the civil registries;
- effectively tackle discrimination against Roma, including institutional and hidden.

The consultant's assignment fits in the overall Roma Integration action and shall be guided by the Roma Integration Action Team.

II. DESCRIPTION OF RESPONSIBILITIES

Objectives and scope of the assignment

The purpose of the consultancy is to fully implement the regionally endorsed Housing Mapping Methodology in the following economies: Albania, Bosnia and Herzegovina, Montenegro, North Macedonia, and Kosovo*. The consultancy days are calculated on the basis of a day per municipality. It should be noted that pilot mapping has been done per 2 municipalities per economy, thus the number of municipalities subject to this call is the total number of municipalities where Roma live, except the 2 already covered by the piloting phase. The distribution of municipalities covered by this call is the following: 9 in Albania, 26 in Bosnia and Herzegovina, 12 in Kosovo*, 10 in Montenegro and 25 in the Republic of North Macedonia.

The [Housing Mapping Methodology](#) is available online in English and the languages in the region. The methodology is used to map the settlements with Roma population in need of housing improvement. It provides for collecting the existing relevant data from local and other institutions and the Roma community. By implementing the Methodology, geographic data are provided on each Roma settlement, along with basic information on the level of development of the settlement, such as existence and quality of infrastructure, predominant material used for building the housing units, legal

status of the housing units, etc. It is crucial to gather as much information possible, including approximations and estimations where exact data are not available.

The mapping is part of a larger process that starts with gathering evidence and may continue to cover the whole economy. It should feed into the decision making processes, and particularly the decision on legalisation of individual houses, as well as on renovating the housing units.

The data collected through this mapping should be uploaded by the consultant(s) in a database that is currently being developed on the QGIS platform. The consultant(s) shall be provided instructions on uploading the data into the database. It should be noted that the questionnaire elaborated in the Housing Mapping Methodology may be slightly modified prior to its application in the database.

The consultant's output is expected to include:

- List of all Roma settlements in the aforementioned number of municipalities
- Vector drawn borders of all listed settlements (in ortophoto)
- Completed questionnaire per listed settlement
- Data from census and cadastre corresponding to each settlement
- Uploaded data in the Geographic Information System
- Built capacities of the local stakeholders to perform the mapping without external help

Tasks:

- Meetings with local stakeholders
- Data obtaining missions
- Calculations for approximated and estimated data
- Preparing the outputs

In case the consultancy work includes field trips, the travel costs shall be covered by the Roma Integration action separately from the consultancy fee (please do not include such costs in the financial proposal). Traveling to the economies is subject to approval by the Roma Integration Action Team.

Deliverables

During the course of the assignment, the consultant(s) is expected to produce the following deliverables:

1. List of all Roma settlements in the municipalities covered by this call by 30 April 2021
2. Vector drawn borders of all listed settlements (in ortophoto) by 30 June 2021
3. Completed questionnaire per listed settlement by 31 August 2021
4. Data from census and cadastre corresponding to each settlement by 30 September 2021
5. Uploaded data in the Geographic Information System by 15 November 2021
6. Consultancy assignment report by 30 November 2021

It should be noted that all the deliverables are subject to approval by the Roma Integration action team.

Lines of Communication and Reporting

The consultant(s) will submit all reports and timesheets in English language to the Roma Integration Action Team for review and approval of deliverables. The consultant(s) will work closely with the Action Team, which shall provide guidance to efficiently conduct the work and approve deliverables. The Action Team shall also ensure the required communication of the consultant(s) with the relevant officials from the governments and other relevant stakeholders to the extent possible.

Timeframe

The deadline for submission of applications is 09 March 2021.

The Roma Integration Action Team will conclude 1 consultancy contract for the period from 15 March 2021 to 30 November 2021.

PROFILE AND COMPETENCIES

Qualifications

Education:	Advanced degree in public administration, social sciences, law, architecture or other areas directly related to the subject of work.
Experience:	Minimum of 7 years of relevant experience; Proven record of theoretical knowledge, practical experience and expertise in analysis in the field of housing, data collection and statistical operations, preferably experience in geographic information systems; Proven record of practical work in the field of housing analysis and statistics; Previous experience in working in the respective economies and in-depth knowledge of the economy and the topic of the consultancy for which the consultant applies is essential; Proven digital database related skills and performing statistical operations including estimates and approximations; experience in working with QGIS will be considered an asset; Proven ability to provide instructions during the work process; Experience in working on policies and data for vulnerable groups, notably Roma; Proven communication, monitoring and reporting skills and ability to work in an environment requiring liaison and collaboration with multiple actors including government representatives, international organisations, civil society institutions and other stakeholders, at national and local level; Proven writing abilities, argumentation and negotiation skills.
Language requirements:	Fluency in English, as the official language of the RCC. Fluency in one of the languages of the participating economies. Knowledge of Romani will be considered an advantage.
Other:	Familiar with MS Office applications.

Core Values

- Demonstrates integrity and fairness by modelling RCC values and ethical standards;
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.

Core Competencies

- Demonstrates professional competence to meet responsibilities and post requirements and is conscientious and efficient in meeting commitments, observing deadlines and achieving results;
- Result-oriented; plans and produces quality results to meet the set goals, generates innovative and practical solutions to challenging situations;
- Communication: Excellent communication skills, including the ability to convey complex concepts and recommendations clearly;
- Team work: Ability to interact, establish and maintain effective working relations in a culturally diverse team;

- Ability to establish and maintain productive partnerships with regional and national partners and stakeholders, understand different concepts and approaches, assess risks and challenges and extract and articulate various ideas, ability for negotiations and reconciliation – consensus building ability;
- Ability and integrity to perform the tasks impartially and objectively, without any conflict of interests (subject to written declaration during the contracting procedure).

III. QUALITY CONTROL

The Consultant(s) should ensure an internal quality control during the implementing and reporting phase of the assignment. The quality control should ensure that the deliverables comply with the agreed requirements and meet adequate quality standards. The content of the deliverables should reflect the views of the stakeholders and is owned by them. The support of the Roma Integration project must be recognised in the deliverables, and the support of the consultant(s) may also be recognised.

IV. APPLICATION RULES

The application needs to contain the following:

- Technical Offer;
- Financial Offer.

Technical offer:

For individual consultants:

- Letter of Interest;
- CV outlining relevant knowledge and experience as described under Profile and Competencies;
- Work plan outlining the proposed action, sources of information to be used, timeline and tools to be employed by the consultant;
- Reference list including contact details (e-mail addresses) of referees;
- Submission Form (Annex I).

For legal entities and consortia of individual consultants:

- Legal entities' profile, including a brief description (up to 2 pages) of the entity. In case of a bidding consortium, the team leader should submit the profile of the consortium;
- Copy of Legal Entity's Registration Certificate (in case of consulting companies/legal entities). In case of a bidding consortium, a corresponding written authorisation, power of attorney is treated accordingly;
- Financial records - balance sheet and profit-and-loss statement for the past 2 years (only in case of bidding of consulting companies);
- CV(s) of an expert(s), outlining relevant knowledge and experience as described in the Terms of References, along with contact details (e-mail addresses) of referees;
- Work plan outlining the proposed action, sources of information to be used, timeline and tools to be employed by the consultant;
- List of references for relevant activities implemented over the past 5 years demonstrating

- relevant experience in the subject matter;
- Submission Form (Annex I);
- Signed Statements of Availability (Annex III).

Financial Offer, Annex II Budget

When preparing the financial offer, the applicant should take into account the following:

- All figures should be expressed in EUR;
- The proposed budget should include daily fee rate for consulting services broken down by tasks; the fee rates should be broadly consistent with the framework rates applicable in the region for these types of professional services.

Applications need to be submitted by 9 March 2021 to the following address ProcurementforRcc@rcc.int

Please make sure that the application is submitted in two separate folders one containing Technical Offer and the other Financial Offer. The documents should be submitted in a form of copies of the originals.

V. EVALUATION AND SELECTION

The application is evaluated on the basis of the profile and competencies of the candidate and the responsiveness to the Terms of Reference (ToR).

1. Profile and Competencies
2. Financial evaluation based on Annex II

The applications are evaluated following these criteria:

EVALUATION GRID	Maximum Score
A. Technical Offer (A.1+A.2+A.3)	100
A.1. Work experience, references list: Relevant work experience; evidence of other contracts of the size comparable with that of the tender; experience with clients comparable to the Contracting Authority.	35
A.2. Quality and professional capacity of the consultant: CV satisfies the criteria set forth in the Terms of Reference, education and experience demonstrate professional capacity and experience required.	35
A.3 Quality of the work plan: Concept note describing the main issues, information, data sources, research and analytical tools to be employed by the author, as well as the timeline.	30
B. Financial Proposal/ lowest price has maximum score	100

Score for offer X =

A: [Total quality score (out of 100) of offer X / 100] * 80

B: [Lowest price / price of offer X] * 20

In addition to the results of the technical and financial evaluation, competency-based interview will be held with the selected bidder.

Information on selection of the most favourable bidder

The RCC Secretariat shall inform candidates and bidders of decisions reached concerning the award of the contract as soon as possible, including the grounds for any decision not to award a contract for which there has been competitive tendering, or to recommence the procedure.

Standard letter of thanks for participation to unsuccessful bidders shall be sent within 15 days after the contract is signed with the awarded bidder.

The candidates and bidders wishing to receive a feedback may send a request within 15 days after receipt of the standard letter of thanks.

The request may be sent to the e-mail address ProcurementforRcc@rcc.int or to the address of the RCC Secretariat:

Regional Cooperation Council Secretariat
Attention to: Administration Department
Building of the Friendship between Greece and Bosnia and Herzegovina
Trg Bosne i Hercegovine 1/V
71000 Sarajevo
Bosnia and Herzegovina

Appeals procedure

Bidders believing that they have been harmed by an error or irregularity during the award process may petition the RCC Secretariat directly. The RCC Secretariat must reply within 15 days of receipt of the complaint.

The appeal request may be sent to the e-mail address ProcurementforRcc@rcc.int or to the address of the RCC Secretariat:

Regional Cooperation Council Secretariat
Attention to: Administration Department
Building of the Friendship between Greece and Bosnia and Herzegovina
Trg Bosne i Hercegovine 1/V
71000 Sarajevo
Bosnia and Herzegovina

ANNEX I: SUBMISSION FORM

REF: 019-021

One signed copy of this Call for Consultancy Submission Form must be supplied.

1 SUBMITTED by:	Name(s) and address(es) of the bidder submitting this tender
Full Entity Name	

2 CONTACT PERSON (for this Call)

Name	
Surname	
Address	
Telephone	
Fax	
e-mail	

3 DECLARATION

[**Company Name or Name of the entity**] hereby declares that we have examined and accepted without reserve or restriction the entire contents of the Call for Consultancy Ref: 019-021

And we are not in one of the following situations:

- (a) Bankrupt or being wound up, are having their affairs administered by the courts, have entered into an arrangement with creditors, have suspended business activities, are subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- (b) Have been convicted of an offence concerning their professional conduct by a judgment which has the force of res judicata;
- (c) Have been guilty of grave professional misconduct proven by any means which the Contracting Authority can justify;
- (d) Have not fulfilled obligations relating to the payment of social security contributions or the payment of taxes in accordance with the legal provisions of the country in which they are established or with those of the country of the Contracting Authority or those of the country where the contract is to be performed;
- (e) Have been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity.
- (f) Are civil servants or other agents of the public administration of the RCC Participants, regardless of the administrative situation, excluding us from being recruited as experts in contracts financed by the RCC Secretariat.

We offer to provide the services requested in the call for experts on the basis of supplied documentation subject of this call, which comprise our technical offer and our financial offer.

Name and Surname	
Signature	
Date	

ANNEX II:

BUDGET BREAKDOWN

REF: 019-021

No Cost categories	Daily fee rate	Total Cost
2 TOTAL COSTS		
3 VAT (if applicable):		
GRAND TOTAL (2+3):		

The fee rates should be broadly consistent with the framework rates applicable in the region for these types of professional services.

