



OPEN SOCIETY FOUNDATIONS

# **Roma Integration**

Reference number: 089-021

Terms of Reference:	Roma Integration: Counter discrimination against Roma in Kosovo <sup>*1</sup> ,
	Montenegro, Serbia

Contracting Authority:	Regional Cooperation Council Secretariat		
RCC Department:	Roma Integration Action Team		
Reporting to:	Roma Integration Action Team Leader		
Application Deadline:	08 October 2021		
Timeframe:	October 2021 to December 2021		
Duration:	(20 days per economy)		
Number of posts:	Total 1 consultancy per economy		
Reference Number:	089-021		
Eligible:	Consulting companies and other legal entities /individual consultants or individual consultants within bidding consortia, civil society organisations		

<sup>&</sup>lt;sup>1</sup> This designation is without prejudice to positions on status, and is in line with UNSC 1244 and the ICJ Opinion on the Kosovo declaration of independence.

## BACKGROUND

#### Purpose

The purpose of this consultancy is to assist the decision makers to develop antiracism strategies and antidiscrimination policies and practices.

The long-term outcomes of the research is to inform the future development of customised training instruments (i.e. a virtual toolkit), best practice exchanges, and policies that will work to prevent discrimination and marginalisation of Roma in Western Balkan economies and South East Europe. Ultimately, this will contribute to building governmental capacities to develop coherent antiracism strategies, combat identity-based discrimination, and support national strategies for implementing the EU Roma Strategic Framework for Equality, Inclusion and Participation.

The Regional Cooperation Council (RCC) through its Roma Integration 2020 Project has stressed the importance of strengthening institutional obligations of governments to incorporate and deliver specific Roma integration goals in mainstream policy developments.

Intergovernmental organisations, such as the International Holocaust Remembrance Alliance (IHRA) and the Council of Europe (CoE), have provided the economies with frameworks and recommendations on preventing and countering Holocaust distortion and its present-day impact. However, the Roma genocide remains a marginal theme in Holocaust distortion scholarship and expertise, and studies are yet to explore the nexus between the distortion of a still largely unknown historical process and present-day manifestations of anti-Roma racism. In addition, preventing and countering the distortion of Roma genocide is yet to become a priority in policymaking at the national and regional level across Europe.

Many government officials and public servants lack knowledge and skills necessary to develop policies that combat discrimination and distortions of the complex history of Roma in the region.

Also, there is a lack of concerted and sustained training and engagement of policymakers, civil servants, media representatives and other relevant stakeholders involved in designing, informing and implementing anti-discrimination strategies.

This research should serve as a base for further planning and addressing gaps in knowledge and praxis and assist the development of a toolkit for policymakers for building their capacity to efficiently implement the adopted National Strategies for Roma and Action Plans on antigipsyism.

Therefore, the Auschwitz Institute for the Prevention of Genocide and Mass Atrocities (AIPG) aims to map patterns of marginalisation and discrimination of Roma in 11 economies from South East Europe.

This research will constitute an integral part of a wider research, implemented and coordinated by AIPG staff in partnership with RCC Roma Integration, an Academic Coordinator, the Director of the Roma Programme at the François-Xavier Bagnoud Centre for Health and Human Rights - Harvard University (FXB Centre).

The analysis will examine legal frameworks, public discourses (media/social media), memorialisation practices and educational initiatives to determine the common patterns that exist in Kosovo\*, Montenegro, Serbia and the wider region regarding discrimination of Roma.

Calling upon the Poznan Declaration as part of the EU acquis and the new EU Roma Strategic Framework that places the fight against antigypsyism and non-discrimination as central pillars, RCC Roma Integration is contributing to the initiative by providing support for project implementation in the three above-mentioned economies.

#### **Background Information**

The Roma Integration 2020 action is implemented by the Regional Cooperation Council's (RCC) Roma Integration Action Team. It is funded by the European Union and the Open Society Foundations. The action is in line with the EU Framework for National Roma Integration Strategies and the EU enlargement process.

The overall objective of the Roma Integration action is to contribute to reducing the socio-economic gap between the Roma<sup>2</sup> and non-Roma population in the Western Balkans and Turkey in the areas of employment and housing, as well as education, health and civil registration. Specifically, the action supports the governments in the region to increase the implementation rate and budgetary allocations for Roma integration policies, through:

- direct support and technical assistance to the governments to advance existing institutional and policy framework and mechanisms for Roma integration, including promotion of proper budgeting, monitoring and reporting;
- annual assistance to reporting and review of reports in line with the EU reporting;
- direct support and technical assistance to the governments for mainstreaming Roma integration into relevant sectoral policies and reforms, and implementation of effective measures, particularly in employment and housing;
- National Platforms on Roma integration issues;
- regional fact-finding analyses and informed regional discussions through conferences for exchange of knowledge and regional standard setting;
- participation and input at EU level processes related to Roma issues;
- mainstreaming Roma issues within the core work of RCC;
- media dissemination activities challenging negative narratives on Roma integration, as well as action's visibility activities;
- regular high level / task force discussions on Roma issues at regional level.

The consultant's assignment fits in the overall Roma Integration 2020 action and shall be guided by the Roma Integration Action Team.

## I. DESCRIPTION OF RESPONSIBILITIES

#### **Objectives and scope of the assignment**

The research should provide responses to measures that could be implemented to counteract racial discrimination of Roma and prevent identity-based violence. The research will incorporate a multilateral, comparative approach to produce knowledge that will enable policymakers and other government officials to prevent discrimination and marginalisation by creating historically informed policies, educational initiatives, and enhance public discourse. The research will provide state representatives and relevant stakeholders from the region with the necessary knowledge and recommendations to develop historically informed anti-discrimination initiatives and educational policies.

#### Tasks:

- Develop a research methodology. Once recruited, the consultant will be provided with a research guide and bibliography in preparation for an introductory webinar during which the project team will go over the project's background, its objectives, the research methods and methodology, and recommended resources to be taken into consideration.
- Discuss the preliminary results and exchange of best practices with the implementation team at monthly virtual meetings.
- Present the main results of the case study at a closing webinar along with the findings of other case studies.
- The findings will be incorporated in a comprehensive research report, and recommendations will be formulated for developing effective antiracism strategies and policies in the region.

#### Deliverables

<sup>&</sup>lt;sup>2</sup> The term "Roma" within the action is used in line with the EU terminology, as an umbrella term which includes groups of people who have more or less similar cultural characteristics, such as Roma, Ashkali, Egyptians, Dom, Lom, Sinti, Travellers, Kalé, Gens du voyage, etc., whether sedentary or not.

- A comprehensive research report and recommendations formulated for developing effective antiracism strategies and policies in the region. Final draft should take into account the received feedback.
- Organised validation meeting with relevant stakeholders to present draft solutions and assess their feasibility.
- Consultant's assignment report.

### Lines of Communication and Reporting

The consultant/s will submit all reports and timesheets in English language to the Roma Integration Action Team for review and approval of deliverables. The consultants will work closely with the Action Team, which shall provide guidance to efficiently conduct the work and approve deliverables including with the support of the expert advisory/reference group.

The Action Team shall also ensure communication of the consultant/s with the Auschwitz Institute for the Prevention of Genocide and Mass Atrocities (AIPG).

## Timeframe

#### The deadline for submission of applications is 8<sup>th</sup> October 2021.

The Roma Integration 2020 Action Team will engage 1 consultant per economy in the period from 11 October 2021 to 20 December 2021 for 20 days per economy.

## **PROFILE AND COMPETENCIES**

#### Qualifications

Education:	Advanced degree in social sciences, human rights, academia or other areas directly related to the subject of work.			
Experience:	Minimum of 5 years of relevant experience;			
	Proven record of theoretical knowledge, practical experience and expertise			
	in research policies;			
	Previous experience of working in the enlargement region and in-depth			
	knowledge of the legislation of the economies, particularly in the areas of			
	Roma integration and antidiscrimination;			
	Knowledge and work experience related to Roma and other vulnerable			
	groups is an asset;			
	Proven communication, monitoring and reporting skills and ability to work			
	in an environment requiring liaison and collaboration with multiple actors			
	including government representatives, international organisations, civil			
	society institutions and other stakeholders;			
	Proven writing abilities, argumentation and negotiation skills;			
Language	Fluency in English, as the official language of the RCC.			
requirements:	ments: Knowledge of Romani will be considered an advantage.			
Other:	Familiar with MS Office applications.			

#### **Core Values**

- Demonstrates integrity and fairness by modelling RCC values and ethical standards;
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.

#### **Core Competencies**

- Demonstrates professional competence to meet responsibilities and post requirements and is conscientious and efficient in meeting commitments, observing deadlines and achieving results;

- Result-oriented; plans and produces quality results to meet the set goals, generates innovative and practical solutions to challenging situations;
- Communication: Excellent communication skills, including the ability to convey complex concepts and recommendations clearly;
- Team work: Ability to interact, establish and maintain effective working relations in a culturally diverse team;
- Ability to establish and maintain productive partnerships with regional and national partners and stakeholders, understand different concepts and approaches, assess risks and challenges and extract and articulate various ideas, ability for negotiations and reconciliation consensus building ability;
- Ability and integrity to perform the tasks impartially and objectively, without any conflict of interests (subject to written declaration during the contracting procedure).

## II. QUALITY CONTROL

The Consultant(s) should ensure an internal quality control during the implementing and reporting phase of the assignment. The quality control should ensure that the deliverables comply with the agreed requirements and meet adequate quality standards. The content of the deliverables should reflect the views of the stakeholders and is owned by them. The support of the Roma Integration project must be recognised in the deliverables, and the support of the consultant(s) may also be recognised.

## III. APPLICATION RULES

#### The application needs to contain the following:

- Technical Offer;
- Financial Offer.

## **Technical offer:**

## For individual consultants:

- Letter of Interest;
- CV outlining relevant knowledge and experience as described under Profile and Competencies;
- Work plan outlining the proposed action, sources of information to be used, timeline and tools to be employed by the consultant;
- Reference list including contact details (e-mail addresses) of referees;
- Submission Form (Annex I).

## For legal entities and consortia of individual consultants:

- Legal entities' profile, including a brief description (up to 2 pages) of the entity. In case of a bidding consortium, the team leader should submit the profile of the consortium;
- Copy of Legal Entity's Registration Certificate (in case of consulting companies/legal entities). In case of a bidding consortium, a corresponding written authorisation, power of attorney is treated accordingly;
- Financial records balance sheet and profit-and-loss statement for the past 2 years (only in case of bidding of consulting companies);
- CV(s) of expert(s), outlining relevant knowledge and experience as described in the Terms of

References, along with contact details (e-mail addresses) of referees;

- Work plan outlining the proposed action, sources of information to be used, timeline and tools to be employed by the consultant;
- List of references for relevant activities implemented over the past 5 years demonstrating relevant experience in the subject matter;
- Submission Form (Annex I);
- Signed Statements of Availability (Annex III).

## Financial Offer, Annex II Budget

When preparing the financial offer, the applicant should take into account the following:

- All figures should be expressed in EUR;
- The proposed budget should include daily fee rate for consulting services broken down by tasks; the fee rates should be broadly consistent with the framework rates applicable in the region for these types of professional services.

Applications need to be submitted by 8<sup>th</sup> October 2021 to the following address <u>ProcurementforRcc@rcc.int</u>

Please make sure that the application is submitted in two separate folders one containing Technical Offer and the other Financial Offer. The documents should be submitted in a form of copies of the originals.

## IV. EVALUATION AND SELECTION

The application is evaluated on the basis of the profile and competencies of the candidate and the responsiveness to the Terms of Reference (ToR).

- 1. Profile and Competencies
- 2. Financial evaluation based on Annex II

The applications are evaluated following these criteria:

EVALUATION GRID	Maximum Score
A. Technical Offer (A.1+A.2+A.3)	100
<ul> <li>A.1. Work experience, references list:</li> <li>Relevant work experience; evidence of other contracts of the size comparable with that of the tender; experience with clients comparable to the Contracting Authority.</li> <li>A.2. Quality and professional capacity of the consultant:</li> </ul>	35 35
<ul><li>CV satisfies the criteria set forth in the Terms of Reference, education and experience demonstrate professional capacity and experience required.</li><li>A.3 Quality of the work plan:</li></ul>	30

Concept note describing the main issues, information, data sources, research and analytical tools to be employed by the author, as well as the timeline.	
B. Financial Proposal/ lowest price has maximum score	100

Score for offer X =

A: [Total quality score (out of 100) of offer X / 100] \* 80

B: [Lowest price / price of offer X] \* 20

In addition to the results of the technical and financial evaluation, a competency-based interview will be held with the selected bidder.

#### Information on selection of the most favourable bidder

The RCC Secretariat shall inform candidates and bidders of decisions reached concerning the award of the contract as soon as possible, including the grounds for any decision not to award a contract for which there has been competitive tendering, or to recommence the procedure.

Standard letter of thanks for participation to unsuccessful bidders shall be sent within 15 days after the contract is signed with the awarded bidder.

The candidates and bidders wishing to receive a feedback may send a request within 15 days after receipt of the standard letter of thanks.

The request may be sent to the e-mail address <u>ProcurementforRcc@rcc.int</u> or to the address of the RCC Secretariat:

Regional Cooperation Council Secretariat Attention to: Administration Department Building of the Friendship between Greece and Bosnia and Herzegovina Trg Bosne i Hercegovine 1/V 71000 Sarajevo Bosnia and Herzegovina

#### Appeals procedure

Bidders believing that they have been harmed by an error or irregularity during the award process may petition the RCC Secretariat directly. The RCC Secretariat must reply within 15 days of receipt of the complaint.

The appeal request may be sent to the e-mail address <u>ProcurementforRcc@rcc.int</u> or to the address of the RCC Secretariat:

Regional Cooperation Council Secretariat Attention to: Administration Department Building of the Friendship between Greece and Bosnia and Herzegovina Trg Bosne i Hercegovine 1/V 71000 Sarajevo Bosnia and Herzegovina

## ANNEX I: SUBMISSION FORM REF: 089-021

One signed copy of this Call for Consultancy Submission Form must be supplied.

1 SUBMITTED by:	Name(s) and address(es) of the bidder submitting this tender		
Full Entity Name			

#### 2 CONTACT PERSON (for this Call)

Name	
Surname	
Address	
Telephone	
Fax	
e-mail	

#### **3 DECLARATION**

[**Company Name or Name of the entity**] hereby declares that we have examined and accepted without reserve or restriction the entire contents of the Call for Consultancy Ref: 061-020.

And we are not in one of the following situations:

- (a) Bankrupt or being wound up, are having their affairs administered by the courts, have entered into an arrangement with creditors, have suspended business activities, are subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- (b) Have been convicted of an offence concerning their professional conduct by a judgment which has the force of res judicata;
- (c) Have been guilty of grave professional misconduct proven by any means which the Contracting Authority can justify;
- (d) Have not fulfilled obligations relating to the payment of social security contributions or the payment of taxes in accordance with the legal provisions of the country in which they are established or with those of the country of the Contracting Authority or those of the country where the contract is to be performed;
- (e) Have been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity.
- (f) Are civil servants or other agents of the public administration of the RCC Participants, regardless of the administrative situation, excluding us from being recruited as experts in contracts financed by the RCC Secretariat.

We offer to provide the services requested in the call for experts on the basis of supplied documentation subject of this call, which comprise our technical offer and our financial offer.

Name and Surname	
Signature	
Date	

## **ANNEX II:**

# **BUDGET BREAKDOWN**

## **REF: 089-021**

No	Cost categories	Daily fee rate	Total Cost
	TOTAL COSTS		
3	VAT (if applicable):		
	GRAND TOTAL (2+3):		

The fee rates should be broadly consistent with the framework rates applicable in the region for these types of professional services.

## ANNEX III: STATEMENT OF AVAILABILITY

REF: 089-021

By representing the Entity\_\_\_\_\_\_ we agree to participate in the abovementioned tender procedure. We further declare that we are able and willing to work for the period(s) foreseen for the position for which our CVs have been included in the event that this tender is successful, namely:

Full Name	Available from (Date)	Available until (Date)	Acceptance by signature	Number of man-days associated to each task from the ToR